

# ANNUAL REPORT 2012



## Norfolk Independent Advisory Group

working with



**NORFOLK**  
CONSTABULARY

*Our Priority is You*



OFFICE OF THE POLICE & CRIME  
COMMISSIONER FOR NORFOLK

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## A MESSAGE FROM THE FORMER POLICE AUTHORITY

It is with some sadness that this AGM is no longer under the remit of the Norfolk Police Authority which ceased to exist in November. The Authority was an avid supporter of the IAG and has seen it grow from just a hand full of members to full capacity in just over two years.

It is without doubt that the IAG has been an invaluable source of consultation for both the Authority and the Constabulary and it is hoped that the Police & Crime Commissioner will encourage and support the IAG in the coming years to continue to act as a crucial critical friend.



*Mandy Allen*  
*Community Engagement Officer*

## WELCOME BY THE NEW POLICE & CRIME COMMISSIONER



**“I hope Mandy’s sadness can now be turned into a more positive viewpoint – especially following her deserved Reach Out category award at the recent Constabulary NOSCA’s event! I am delighted to welcome you to this annual report. I believe the NPA did an excellent job and in this regard, the IAG has grown into an important vehicle for consultation. I anticipate that continuing.**

**I and my Deputy PCC, Jenny McKibben, look forward to working with this body over the next few years as it plays an important role in keeping Norfolk a safe place to live in, work in, and to visit! Meantime, I hope the content of this report clarifies what an important job the IAG has played this past year.**

*Stephen Bett*  
*Police & Crime Commissioner for Norfolk*

## MESSAGE FROM DEPUTY CHIEF CONSTABLE SIMON BAILEY

It gives me great pleasure to be able to say a few words in the Independent Advisory Group's Annual Report.

Once again I have had the pleasure of working with the IAG members throughout the year on a number of occasions. Each monthly meeting is vibrant and productive, throughout the year a number of guests have attended and all have given positive feedback about the working relationship we have.

The close working relationship between the former Police Authority and the Constabulary has ensured that Norfolk's IAG is second to none. The IAG has my full support and commitment that the Constabulary will continue to seek advice and guidance from these valued members throughout 2013.

The commitment shown by all the IAG members has helped Norfolk Constabulary improve the way they police the county and we now have a much better understanding of our increasingly diverse communities.

I would like to personally thank all of the IAG members for the time, commitment and knowledge that they have shared with Norfolk Constabulary during 2012.

*Simon Bailey*  
*Deputy Chief Constable of Norfolk Constabulary*



## CHAIR'S MESSAGE



It has been absolutely tremendous to experience again this last year, in so many different ways, that the Police and the Police Authority are not only dedicated to engaging with and meeting the needs of the many different communities and their members in Norfolk – but are totally committed to putting this into practice.

Officers across all ranks have been involved with the IAG, both through individual IAG members and as the whole group, in order to provide information. This has included occasions where IAG has asked for information and also where officers feel IAG members need to be kept informed. Most importantly though, in my view, are the very clear indications that the police have not only asked for advice and guidance from IAG members but have clearly taken full account of what has been said as demonstrated through their positive actions and responses.

My experience is that the police want to make a difference in the most positive way possible and value and use the knowledge and expertise of the IAG to support them with this.

As chair of the IAG it is a real privilege to work with such dedicated professionals and to benefit from the commitment and expertise of IAG members.

*Graham Sigley*  
*Chairman of the Norfolk Independent Advisory Group*





From left to right: Ray Ward\*, Della Anverali, Graham Sigley, DCC Simon Bailey, Debbie Chedgey, PaMusa Jobarteh and Brian Walker (\*Former Member)

## MEET THE MEMBERS

### **Graham Sigley – Chair**

Graham has chaired the group for the past two years and has agreed to stay on as chair to see the group through the transition from a Police Authority Advisory Forum to the PCC. Graham has been involved in many CIA's and Gold Group meetings. Graham brings a wealth of knowledge and understanding from the Thetford area.

### **Della Anverali – Deputy Chair**

Della works with the Salaam Group in the East of the county as well as other voluntary groups and organisations. Della is always keen to give advice on draft force policies and has assisted in problem solving with her local policing team.

### **Sarah O'hara**

Sarah provides a link between the Disability Advisory Forum and the IAG. Sarah has been on the forum for two years and has been involved in problem solving, CIA's, draft force policies and Gold Group meetings.

### **Debbie Chedgey**

Debbie is the manager of the Matrix Project, a service providing support and advice to individuals working in the sex industry. Debbie has been involved in many streams of advice to the Constabulary and the Authority including CIA's and policy reviews.

### **Jane Lebreton**

Jane has a wealth of experience with families of prisoners, Gypsies and Travellers and also victims of sexual assault and rape. Jane has also encouraged her daughter to be a part of the Youth Forum.



**Another way to have your say on the way Norfolk is policed**

The Disability Advisory Forum is a group of disabled people from Norfolk who give the police advice on how the service delivered to people with disabilities might be improved.

For more information about the Norfolk Police Disability Advisory Forum, please contact the Office of the Police & Crime Commissioner on (01953) 424455 or email [disabilityforum@norfolk.pnn.police.uk](mailto:disabilityforum@norfolk.pnn.police.uk)

### **Jan Stringer**

Jan has reviewed a draft force policy and was a key reviewer of the Duzzy Raskel DVD used to promote the PCC. Jan has a wealth of experience with young people, being a former teacher.

### **Jenni Benstead**

Jenni has been on the forum for two years and advises on transgender, homeless and domestic violence issues. Jenni is the self confessed quiet one of the group but has always been a key contributor to CIA's.



### **Alicia Ward**

Alicia started off as the voice of the youth but now also brings her expertise of working with the elderly to the group.

### **Kleri Balcer**

Kleri is heavily involved with the Bulgarian Society and was a key adviser on the BAME project which looked at the needs of BAME communities living in Norfolk. Kleri is always keen to contribute to meetings and provided an insight on Bulgarian culture at one meeting.

### **Brian Walker**

Brian works tirelessly with the Constabulary on problem solving. He is particularly keen to assist with issues related to LGBT communities and has been a key player in setting up an advisory forum to support LGBT communities acting as critical friends to the Constabulary.

### **Rajan Verma**

Raj is a key source of knowledge about anything to do with computers or young people and is keen to promote the better use of social media within the Constabulary.

### **David Parker**

David is one of the more outspoken members of the forum. He is always keen to offer an opinion and has taken a great deal of time to get to know the other members of the forum and understand their backgrounds and beliefs.

### **Pa Musa Jobarteh**

Pa Musa has a vast understanding of new and emerging communities and has been a valued Gold Group member during the year. Pa Musa has certainly helped to bridge the gap of knowledge on BAME communities through his work alongside the Constabulary.

### **Hameed Malik**

Hameed comes from Kings Lynn so is not always able to attend every meeting. Hameed has a wealth of knowledge around Islamic communities as well as being an active supporter of victims of crime.



Superintendent Stuart Gunn, Raj Verma, Brian Walker, Hameed Malik and Alicia Ward

### **VIRTUAL COMMUNITY**

**Want to help shape the way Norfolk is policed from the comfort of your own home?**

**Would you be happy to be contacted by email on a regular basis to share your views on the policing issues affecting your local community?**

**Then join the Police & Crime Commissioner's Virtual Community.**

**Email: [virtualcommunity@norfolk.pnn.police.uk](mailto:virtualcommunity@norfolk.pnn.police.uk)**

# REVIEW OF 2012

## January

Debbie led the meeting with a debate around how Norfolk and Suffolk's approaches to dealing with sex workers differ. It was an eye opener for many of the group, who had little knowledge around the subject. It was a useful meeting, highlighting how IAG members can also bring issues to the table.

## February

The group reviewed a series of films made to highlight domestic abuse, child abuse, honour based violence, abandonment and emotional abuse. They also received an insight into what the Police & Crime Commissioner role would be about.

## March

Kleri opened the meeting with home made refreshments to celebrate some traditional Bulgarian festivals. There was then a discussion about the Operational Partnership Teams and how IAG members could get involved with their work.



Kleri with OPT T/Inspector Amie Abbs

## April

Peter Haystead from the Police Authority led a workshop on the Prevent strategy. Graham and Sarah were invited to attend a meeting of Suffolk IAG.

## May

The group heard about a pilot project which looked at the needs of BME communities and gave some very positive feedback on the project summary.

## June

Graham and Mandy Allen the Police Authority's Community Engagement Officer attended the Queen's Diamond Jubilee Garden Party which was held in the grounds of Sandringham House. The IAG was chosen along with many other voluntary organisations to attend the event.



## July

This was a very vibrant meeting which played host to the Chief Constable, Suffolk IAG and also three members of the Youth Advisory Forum. There was much debate about the Constabulary's use of social media and many questions for the Dog Liaison Officer who came along to discuss dangerous dogs. All members were asked to consider the community impact of the Torch Relay and the Olympics and feed back any concerns during the summer months.

The Chief Constable awarded Ray Ward a Certificate of Appreciation as he stood down after serving three years on the IAG.

Ray was a popular member of the group and will be greatly missed.



## August

Sharon Deval from Norwich Prison came along to talk to the IAG about how they could get involved with some of the support groups set up for prisoners from minority backgrounds. Despite a few sleepless nights leading up to her presentation, Sharon made some useful contacts with the group and her talk was informative and well received.

## September

The Constabulary gave an overview of crime statistics for the group to consider and it was agreed that the group would receive regular updates on this subject.

There was also an update on a potential race and diversity equality council project being set up by Bridge Plus.

## October

Chris Harding showed the dvd portraying Duzzy Raskel in his role as Police and Crime Commissioner promoter! The group felt the dvd (written by and starring Keith Skipper), like it or hate it, would get people talking and realise that something was happening on 15th November which they needed to know about.

The group also received an update on the progress of the Operational Partnership Teams from Inspector Carol Congreve.

## MEMBERS VIEWS



Highlights for me would include engaging with Suffolk IAG, being involved in gold group - exchange of viewpoints ensured process addressed community concerns, meeting various managers and commanders to discuss specific issues and responding to requests to read & comment on force policy....which can be on very diverse matters. .Also the hate crime has straddled my roles on IAG and Disability Forum.

I think it is important to say how the group work together to examine and consider policing issues to ensure the constabulary are best advised as to diverse community challenges & responses. During my time on IAG, not only do I understand far more of the far reaching demands on police role beyond crime detection & prevention - but also I have learnt so much from my fellow IAG colleagues who have challenged my perceptions and viewpoints.

**Sarah O'hara**



What a great year I have had being involved in the IAG. I now feel like an established member and have got to know all the great individuals who attend. There has been some fantastic presentations where I have learnt a great deal; which, in turn, I have been able to use in my working and personal life. There have been some great debates which have shown the independence of each member and the different lifestyles we all come from. Some are more vocal than others and some raise issues in a more determined manner. However everyone has an obvious commitment and gives as much as they can within our meetings.

Mandy, well done for your spirit and your organisational skills! You are the absolute right person to arrange the IAG and I hope you don't have to leave after 3 years....

PS Great food too!!

**Debbie Chedgey**

## THE YEAR AHEAD

The IAG currently has one vacancy but by the 2013 AGM there will be further vacancies so this year will be used to promote the work the group does and the opportunity for community members to really make a difference to the way Norfolk is policed.

The Group will continue to meet monthly and will be looking for opportunities to work closely with Suffolk IAG.



David Parker with Bhupindar Singh Sually – Suffolk IAG Chair

## HOW TO JOIN THE NORFOLK INDEPENDENT ADVISORY GROUP

**Do you have an interest in policing and its effect upon your community?  
Would you be willing to share your own views and experiences to help shape the policing  
service received by all of Norfolk's communities?**

**Could you work as part of a team?**

**Can you contribute the time, energy and commitment to attend monthly meetings?**

If the answer to these questions is yes, then contact the  
Office of the Police & Crime Commissioner to find out more about becoming a member  
of the Independent Advisory Group.

Telephone: (01953) 424457 Email: [IAG@norfolk.pnn.police.uk](mailto:IAG@norfolk.pnn.police.uk)

Website: [www.norfolk-pcc.gov.uk](http://www.norfolk-pcc.gov.uk)

# LGBT

## LESBIAN, GAY, BISEXUAL & TRANSGENDER INDEPENDENT ADVISORY FORUM

A new group of people from  
LGBT backgrounds who give  
the police advice on how the  
police service is delivered to  
LGBT people.

New members are welcome  
For more information about  
joining this group, please  
call (01953) 424455  
or email:  
[allenm@norfolk.pnn.police.uk](mailto:allenm@norfolk.pnn.police.uk)



## POLICE BUDGET CONSULTATION EVENT

A public meeting is being held on 18 December 2012 to discuss  
the police budget for 2013/14 and the impact on your Council  
Tax. The meeting will start at 11.00am and finish by 12.30pm.

The meeting will take place at Norfolk Constabulary's  
Headquarters, The Gym, Jubilee House,  
Falconers Chase, Wymondham, Norfolk, NR18 0WW.

This meeting is open to both members of the public and  
non-domestic rate-payers.

For more information visit [www.norfolk-pcc.gov.uk](http://www.norfolk-pcc.gov.uk), or call  
(01953) 424455.



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CONSTABULARY  
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## SIGN UP TO RECEIVE POLICE INFORMATION WHERE YOU LIVE

Because Norfolk Constabulary is committed to keeping you  
informed about what's happening in your neighbourhood, we  
have introduced a messaging service called Police Direct.

Sign up today and you will begin receiving localised police messages by email, mobile, landline or  
fax – the choice is yours. Select the type of information you want to receive, from e-newsletters to  
crime prevention advice, and we'll do the rest. You can be kept up-to-date with news from your local  
Safer Neighbourhood Team, the actions they've taken recently and the outcomes, as well as the  
dates, times and locations of when you can meet your local officers face-to-face.

Register with Police Direct today at [www.norfolk.police.uk](http://www.norfolk.police.uk) or call 101